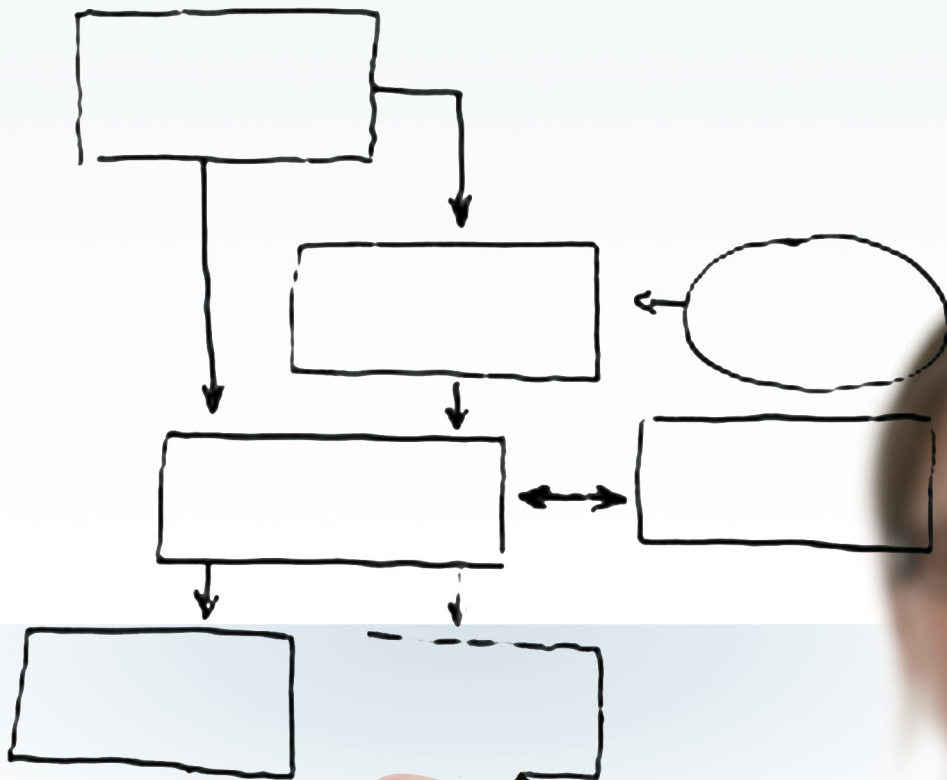


Telsis Training Services

Telsis SMS Smart Services System



Telsis SMS Smart Services System

This Telsis training course provides a comprehensive overview of the capabilities and functional behaviour of the Telsis SMS Smart Services System. The course comprises a balanced mixture of presentation and practical elements, which familiarises delegates with the operation and management of the system. Delegates will learn how to make basic configuration changes and how to check if the system is working correctly, identifying problems and performing troubleshooting.

Duration

This is a 4 day course consisting of both generic and customer specific modules, as detailed in the Course Overview below.

Objectives

On completion of the course delegates will have gained an understanding of the capabilities, operation, management and maintenance of the Telsis SMS Smart Services System.

Prerequisites

Prior knowledge of LINUX based computer systems, GSM communication networks and SIGTRAN concepts would be beneficial prior to attending this course.

Registration & Fees

For details on course registration or to request a quote for training please contact your Telsis Account Manager or the Telsis Training Department at training@telsis.com. Fees are based on a minimum of 2 and a maximum of 6 delegates per course.

Location

The course can be given at our Telsis headquarters in Fareham, UK (as detailed on the map overleaf) or can also be run at the customer's own premises which would incur appropriate additional costs and minimum criteria requirements.

If you have any training related queries, please contact the Telsis Training Department at training@telsis.com. Further information can also be obtained by visiting our website at www.telsis.com.

Course Structure

Day One

System Introduction:

- Introduction
- Hardware & Units
- SMS Smart Services
- Security & Auditing

Day Two

System Performance:

- Management Tools
- Alarm Management
- Dashboard
- Event Log (Live Data & Search)
- Statistics

Day Three

System Configuration & Services:

- Unit Configuration & SIGTRAN
- SMS Smart Services Configuration
- Billing, CDRs & Traffic Logs
- Customer Specifics

Day Four

System Maintenance:

- System Maintenance
 - System Troubleshooting
 - Telsis Support Organisation
 - System Message Flows
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Directions to Telsis



By Road

- 1) M27 – Junction 9 – Exit to Fareham West.
- 2) Dual carriageway to roundabout, take first exit to Segensworth East.
- 3) 100 metres to roundabout, take second exit into Barnes Wallis Road.
- 4) Telsis is approximately 200 metres on right.
- 5) Customer parking and entrance is located at the front of the building.

By Rail/Air

Taxis are available from Southampton Airport (Parkway) Railway Station and Southampton Airport, approximately 10 miles from Telsis

Contact: training@telsis.com

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